THE EMPOWERED EDUCATOR EQUATION

PROGRAM POLICIES

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THE PROGRAM

The Program is a 6 month program where the program start date is defined as the agreed upon start date and where the program end date is defined as 6 months from that date.

The Company has the right to modify the Program at any time for any reason and will ensure that the Client is provided with applicable updates if they are within the Program Duration.

ACCESS

Upon completion of the Empowered Educator Equation, you will continue to have lifetime access to the content and updates. You have access to the Empowered Educator Equation Facebook Group for the duration of the program only! You can continue to find inspiration in the Time Saving Techniques for Teachers facebook community!

PROGRAM FEES

If the Client chooses the payment plan, they will be charged the initial payment at the time of enrolling, followed by installments every 30 days for the remaining months, on

the same day of the month.

If the Client chooses the monthly payment plan, they are responsible for ensuring that their account remains in good standing for the entire duration of the chosen payment plan.

If after you completed the first four modules, attended a minimum of 3 group coaching calls and shown that you have done the work, and you still aren't happy with the program then you will receive a refund on a portion of the unused program.

DECLINED PAYMENT

If you are on a payment plan and your payment is declined, you will receive reminders to update your payments. They will be emails sent directly to you and include

1. an email to inform you of your declined payment
2. An email to remind you that you have two days to update your payments
3. An email to inform you that your account is temporarily suspended until you update your account
4. An email to inform you that your account is suspended and you no longer have access to the content, community or program until you update it.

CANCELLATION/NO SHOW

If you schedule a call you are responsible to be ready for the call on the scheduled date and time. If for any reason you must cancel or reschedule, you must give a 24 hour notice to cancel or reschedule. In order to cancel or reschedule, you will need to use the online calendar at lemondropyw.com/contact-us. If you are unable to show without an explanation for your scheduled date/time, you forfeit your opportunity for the call and will need to schedule at a later date and time.

1-1 Client Calls

If you are a 1-1 client you are responsible to be ready for your scheduled call on the date and time agreed upon by yourself and the coach, Jessica Halvorsen. If for any reason you must cancel or reschedule, you will give a 24 hour notice to do so. In order to cancel or reschedule, you will need to use the online calendar at lemondropyw.com/contact-us and choose 1-1 Client Call option to reschedule. If you have rescheduled 2 times in a row, you

will not be able to complete your monthly call. You will need to schedule the next available 1-1 Client Call time available. If you are unable to attend a scheduled call and do not show with an explanation or notice, you will forfeit your scheduled call tiem and need to schedule the next available 1-1 Client Call time available. If you miss a group call you will need to watch the replay found in the Empowered Educator Equation Facebook Group under Videos.

OFFICE HOURS

Coaching is available every Monday at 730 pm CST to answer any questions or challenges you have with the content of the Empowered Educator Equation Program. If you have questions directly related to the content of the program, you can ask them in the Facebook Group The Empowered Educator Equation Program. Most of your communication about the program will be done in the Facebook Group and on weekly coaching calls.

CUSTOMER SERVICE

If you have questions about your account and payments, technical issues, or other general inquiries, please email support@lemondropyw.com and your question will be answered within 48 hours of receipt.

COMPLAINTS

Lemon Drop Coaching and Wellness offers support to our clients and a complaints handling procedure which we will use to try to resolve disputes when they first arise, with a solution that is mutually agreeable to both the client and Lemon Drop Coaching and Wellness Please let us know if you have any complaints or comments at support@lemondropyw.com

You can view additional documents here:

Privacy Policy
Terms and Conditions